



TERMS AND CONDITIONS / PLEASE READ CAREFULLY:

First: The Customer (Owner/Tenant) agrees to purchase all their requirements from the Supplier for a period of one year from the date hereof, and pay for same not later than thirty (30) days from the date of delivery. Minimum 500 gallons for the Propane Protection Plan.

Second: The Supplier agrees to render unlimited service calls at no charge to the customer (premium plan only) during normal business hours. Any service call performed during non-business hours will be performed only in an emergency. **Any call deemed not an emergency by the Supplier will be chargeable at the prevailing rates.**

Third: The Supplier agrees, without further cost to the Customer, to tune up the furnace or boiler; test all controls and adjust if necessary; lubricate all bearings and motors; and check all safety controls. It is the responsibility of the Customer to contact LONG ENERGY for an appointment between April 1st and September 1st. The tune up must be done during the contract year.

Fourth: This contract **does not cover repairs/labor** necessitated by loss or damage due to obsolete or inefficient equipment, frozen or buried propane lines, regulators or tanks, fuel shortages, low draft, damaged chimney, fire, water, wind, hail, lightning, earthquake, theft, vandalism, negligence, riots, strikes, power failure, control safety failure, hard water, snow, or damage resulting from heat failure in a vacant home.

Fifth: The obligation of the Supplier under this agreement shall terminate if the heating plant has been altered, tampered with, or repaired by others in a way that, in the opinion of the Supplier, affects the reliability or detracts from the performance of same, or if the heating system has been subjected to misuse through negligence or other causes.

Sixth: The Supplier will not be responsible for any equipment frozen including but not limited to water

pipes, baseboard, radiators and customer owned propane regulators and gas lines.

Seventh: The Customer agrees that the Supplier has no liability for soil contamination or any other environmental hazard or violation of whatever nature, to hold harmless and indemnify the Supplier from any liability therefore and from any actions, proceedings, or expenses related thereto. Any excavation and resurfacing costs for all underground tanks and buried propane lines will be charged to the Customer.

Eighth: This plan is subject to change without notification.

Ninth: This plan will be automatically renewed annually unless terminated by either party in writing.

Tenth: Any parts not listed on this contract are chargeable at prevailing rates (including labor). Buderus and Lennox parts are not covered under these contracts.

Eleventh: In the event the Customer fails to pay for said propane within thirty (30) days from date of delivery or ceases to purchase propane from LONG ENERGY during the one year contract period described herein, then this agreement shall become null and void, and any parts, equipment, or labor furnished to the Customer's heating plan shall then be chargeable to said Customer at prevailing prices.

Twelfth: This contract is for the sole benefit of the Customer and cannot be refunded, assigned or transferred by him/her without the consent of the Supplier.

Thirteenth: This contract and any renewal thereof is subject to acceptance and approval of LONG ENERGY.

Fourteenth: This contract covers all service calls related to **Heat only. Air Conditioner and Plumbing service calls are chargeable** (parts and labor).

* Any allowance toward replacements of furnaces or boilers must show signs of cracks or leakage.

* Parts that are covered under these plans are clearly identified, PLEASE READ CAREFULLY.

PROPANE FIRED HEATING, HOT WATER & AIR CONDITIONING EQUIPMENT CONTRACT

A LONG TRADITION OF CUSTOMER SATISFACTION SINCE 1945

Serving
ALBANY SCHENECTADY
RENSELAER COLUMBIA
SARATOGA COUNTIES



Where "Service" Counts

WWW.LONGENERGY.COM

518.465.6647

PLUMBING SERVICES AVAILABLE

PLACE
STAMP
HERE



WITH OUR SERVICE AGREEMENT YOU ARE ASSURED OF "PRIORITY PLUS" STATUS

**PROPANE
PREMIUM PROTECTION PLAN**
Includes Tune-Up and Inspection
\$329.50 per Unit + Tax

**PROPANE
STANDARD MAINTENANCE**
Includes Tune-Up and Inspection
\$149.50 per Unit + Tax

AIR CONDITIONING
Includes Tune-Up and Inspection
\$149.50 per Unit + Tax

PLUS 20% DISCOUNT ON ALL PARTS AND LABOR

PARTS AND LABOR COVERED

Gas Burner

thermocouples
hot surface ignitor
pilot assemblys
gas valves
draft inducers
burner tubes
ignition modules
(spark & hot surface)
flame sensors
rollout switch

Circulator

taco 007 circulators (Existing)
circulator coupler
circulator motor

Furnaces

fan motor/blower
up to 1/3 H.P.
(excluding variable speed
motors)
fan belts
fan and limit controls
registers
complete blower assemblies

Water

700 vents
zone valves - up to 1"
water feeders
relief valves
flo control valve - up to 1 1/4"

Control and Relays

circulator relays
aquastats

Miscellaneous

draft controls
(barometric only)
low voltage wiring
steam gauge glass
altitude and pressure gauge
steam pressuretrols
thermostats "heating only"
extrol tanks
set back thermostats

PREMIUM ALLOWANCES:

\$250 allowance toward replacement of propane fired boilers/warm air furnaces installed by Long Energy*
If your furnace does need to be replaced, there will be a charge if ANY additional work is required for the removal and reinstallation of the air conditioning.
See Terms and Conditions.

The optional Propane Fired Water Heater Plan must be purchased with the Premium or Standard Plan.

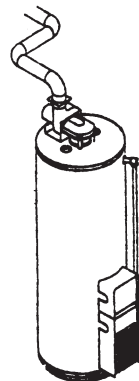
- Gas Burners** - Clean and check gas burners; making any necessary adjustments for safety and comfort.
- Check **Gas Valve** and thermocouple for safe and proper operation.
- Clean **ignition** and **pilot** assembly for better efficiency and operation.
- Clean and check **thermostat** and calibration.
- Clean **vent** system and monitor **flue** for proper draft conditions.
- Inspect **chimney base** and clean.
- Lubricate all **blower** assemblies, check **blower belts** and **motors** to extenw d equipment reliability.
- Inspect **all controls** for proper function, cycling and any dangerous conditions that may exist.
- Check and replace **air filter**, if necessary, for proper air flow and operation.
- Check and tighten all **electrical** connections to avoid unnecessary interruptions of heat.

- Clean and inspect outside **condensing unit** and check for proper operation and air flow. This is the #1 reason for air conditionin com pressor failures. Proper care will decrease the operating cost and increase the life of the unit.
- Check outside condensing **fan blade** for tightness and proper operation.
- Inspect and clean **condensate drains** and **pumps** to avoid any unnecessary water damage.
- Check **refrigerant** for proper pressure and possible leaks.
- Inspect **all controls** for proper function cycling and any dangerous conditions that may exist.
- Lubricate **blower** assemblies, check **blower belts** and **motors** to extend equipment reliability.
- Check **amp draw** and **capacitor** for proper operation.
- Check and replace **air filter**, if necessary, for proper air flow and operation.
- Clean **evaporator coil** if accessible.
- Check **superheat/subcooling** charge for proper temperatures.

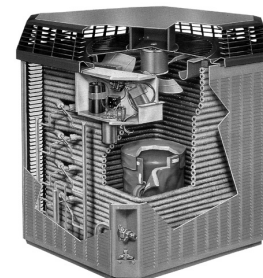
OPTION:

COVERAGE FOR HOT WATER HEATER
\$40.00 Additional charge.
Tune-up must be performed with annual inspection.

*20% Discount applies on Hot Water Heaters



PLUMBING SERVICES AVAILABLE ALSO



DEDUCT \$25.00 ON ANY TWO (2) CONTRACTS PURCHASED (EXCLUDING OPTIONAL WATER HEATER).

LONG ENERGY • 2880 CURRY ROAD, SCHENECTADY, NY 12303 • (518) 465-6647
NEW COVERAGE NOT VALID UNTIL INSPECTED BY SERVICE TECHNICIAN

Please Detatch, Sign and Return This Portion To:

Name: _____
Billing Address: _____
City: _____ State: _____
Service Address: _____
Home Phone: _____ Business Phone: _____
Please enroll me Propane Plan \$289.50 + Tax Air Conditioning Plan \$149.50 + Tax
in the following Plan(s): Propane Fired Water Htr. Plan \$40.00 + Tax
 Standard Plan \$149.50 + Tax
If paying by Credit Card: Visa MC Acct# _____
Signature: _____ Expiration Date: _____ Date: _____

Payment must be received within 30 days of invoice for contract to become effective. I have read and agree to the terms and conditions of this contract

By choosing either Plan, you'll enjoy the advantages of LONG ENERGY's great service at the lowest price possible.